

Junior Service Desk Technician

Location: **Montreal and surrounding area**

Job Code: **713IT-TECH-IS-01**

of openings: **1**

Description

Junior Service Desk Technician MONTREAL (and surrounding area), QC

About Us

7-13 IT Solutions is a technical services consulting company servicing clients in many different area sectors. 7-13 IT Solutions motivated team delivers innovative, practical solutions that fulfill support and project needs and fit within the reality of our client's budgets. Our business model allows us to deliver the best service in our industry and foster successful client relationships.

Our Opportunity

1-Year Part-Time Contract

As the successful candidate, you will assist with network administration duties such as user account maintenance, new hires, e-mail systems, internet access, office systems, applications support and general IT troubleshooting. You will also be responsible for providing Tier 1 and 2 support to clients in a timely manner and producing technical manuals, user guides and other documentation as required.

Requirements

- Enrolled in a Bachelor's Degree or Diploma program in Computer Science or Information Systems
- Excellent communication (interpersonal and written) and customer service skills
- Proven ability to collaborate with all team members in a dynamic environment
- Highly organized, detail oriented, and quality conscious
- Strong time management skills
- Ability to lift at least 20 lbs. for equipment (*if required*)
- Although no direct experience is mandatory, a strong willingness to learn and contribute in a team environment is essential

What We Offer

7-13 IT Solutions is dedicated to its Clients & Partners. Empowered and motivated employees are the source of our success and the basis for our growth. We are proud of our team and committed to providing opportunities for employees to develop both personally and professionally in addition to offering a competitive salary. You won't get lost in the numbers here, but rather enjoy positive guidance as you learn, grow and create an impact. Now is an exciting time to join the 7-13 IT Solutions team.

Apply today!

jobs@713itsolutions.com

We thank all applicants for their interest. Please note that only those applicants selected for an interview will be contacted. No phone calls, please.